

2020-2021 Terms and Conditions

Refund

- If a learner doesn't attend the first lesson, 80% of the course fee can be refunded
- If a learner decides not to continue during the first 4 weeks of the course, 50% of course fee can be refunded
- If a learner decides not to continue after the first 4 weeks, no refund will be offered

Transferring

- You can transfer from one course to another equivalent course that runs within the same academic year

Terms and conditions of discounts

Discount Name	Definition	Who's eligible	The Discount	Proof
Pensioners	Learners receiving Pension Credit	Learners who can prove that they receive pension credit	40%	Pension credit/benefits documents
Students	Studying on a training course (in addition to the Welsh for Adults course) with a College or University	Learners who can prove they are students	40%	NUS Card or a current College or University Identity Card
Benefits	Claiming benefits e.g. disability benefit, unemployment, carers, receiving tax credits, pension credits etc.	Learners who can prove that they are receiving benefits	40%	Benefit documents

Note: It is not possible to claim two separate discounts for the same course